

# Hospital Equity Measures Report

## General Information

Report Type: Hospital Equity Measures Report  
Year: 2025  
System Name: Community Memorial Healthcare  
Associated Hospitals:

| Facility Name                                | Facility Type               | HCAI ID   | Address                                |
|----------------------------------------------|-----------------------------|-----------|----------------------------------------|
| COMMUNITY MEMORIAL HOSPITAL-SAN BUENAVENTURA | General Acute Care Hospital | 106560473 | 147 N. BRENT STREET, VENTURA, CA 93003 |
| COMMUNITY MEMORIAL HOSPITAL - OJAI           | General Acute Care Hospital | 106560501 | 1306 MARICOPA HIGHWAY, OJAI, CA 93023  |

Status: Submitted  
Due Date: 09/30/2026  
Last Updated: 09/28/2026  
Hospital Web Address for Equity Report: <https://www.mycmh.or/community-health/>  
Hospital System Description: We are proud of our history of anticipating the needs of our community and remaining at the forefront of medical technology and innovation. Today, Community Memorial Healthcare is a growing network comprised of our main hospital in Ventura, our sister hospital and skilled nursing facility in Ojai, and health centers across west Ventura County. However, the heart of our network remains our flagship hospital in Ventura.  
  
Community Memorial Hospital Ventura, is comprised of two buildings, the original Mountain Tower and the six-story Ocean Tower, which opened in 2018. With the latest technology, trusted physicians, and highly experienced care teams, we have everything we need to make our patients and visitors feel cared for and welcome. Community Memorial Hospital Ventura features:  
  
250 private rooms, An expanded Emergency Department with 37 private rooms, 10 operating suites, 5 catheterization laboratories, A state-of-the-art, 23-bed Level 3 Neonatal Intensive Care Unit (NICU), 2 parking structures, 2 gardens, a community park, and an outdoor dining terrace, An outpatient lab that offers fast turnaround times, and Comprehensive diagnostic imaging services

## Overview

Health and Safety Code Sections 127370-127376 require the Department of Health Care Access and Information (HCAI) to develop and administer a Hospital Equity Measures Reporting Program to collect and post summaries of key hospital performance and patient outcome data regarding sociodemographic information, including but not limited to age, sex, race/ethnicity, payor type, language, disability status, and sexual orientation and gender identity.

Hospitals (general acute, children's, and acute psychiatric) and hospital systems are required to annually submit their reports to HCAI. These reports contain summaries of each measure, the top 10 disparities, and the equity plans to address the identified disparities. HCAI is required to maintain a link on the HCAI website that provides access to the content of hospital equity measures reports and equity plans to the public. All submitted hospitals are required to post their reports on their websites, as well.

Laws and Regulations

For more information on Health and Safety Code Sections 127370-127376, please visit the following link by copying and pasting the URL into your web browser:  
[https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill\\_id=202120220AB1204](https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=202120220AB1204)

Structural Measures

Joint Commission Accreditation

Hospital systems are required to report three structural measures based on the Commission Accreditation's Health Care Disparities Reduction and Patient-Centered Communication Accreditation Standards. For more information on these measures, please visit the following link by copying and pasting the URL into your web browser:  
<https://www.jointcommission.org/standards/r3-report/r3-report-issue-36-new-requirements-to-reduce-health-care-disparities/>

The first two structural measures are scored as "yes" or "no"; the third structural measure comprises the percentages of patients by five categories of preferred languages spoken, in addition to one other/unknown language category.

Designate an individual to lead hospital system health equity activities.

No

Provide documentation of hospital system policy prohibiting discrimination.

Yes

Table 1. Summary of preferred languages reported by patients. This data is aggregated across all hospital types within the system, if applicable (General Acute Care, Acute Psychiatric and Children's hospitals).

| Languages                        | Number of patients who report preferred language | Total number of patients who were asked to report their preferred language | Percentage of patients by preferred language group (%) |
|----------------------------------|--------------------------------------------------|----------------------------------------------------------------------------|--------------------------------------------------------|
| English Language                 | 88490                                            | 100959                                                                     | 87.6                                                   |
| Spanish Language                 | 11939                                            | 100959                                                                     | 11.8                                                   |
| Asian Pacific Islander Languages | 198                                              | 100959                                                                     | 0.2                                                    |
| Middle Eastern Languages         | 126                                              | 100959                                                                     | 0.1                                                    |
| American Sign Language           | 21                                               | 100959                                                                     | 0                                                      |
| Other Languages                  | 185                                              | 100959                                                                     | 0.2                                                    |

# Centers for Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH)

Hospital systems are required to report on rates of screenings and intervention rates among patients 18 years or older for five health related social needs (HRSN), which are food insecurity, housing instability, transportation problems, utility difficulties, and interpersonal safety. These rates are reported separately as being screened as positive for any of the five HRSNs, positive for each individual HRSN, and the intervention rate for each positively screened HRSN. This data is aggregated across all hospital types within the system, if applicable (General Acute Care, Acute Psychiatric and Children's hospitals). For more information on the CMS SDOH, please visit the following link by copying and pasting the URL into your web browser:  
<https://www.cms.gov/priorities/innovation/key-concepts/social-drivers-health-and-health-related-social-needs>

Number of patients admitted to an inpatient hospital stay who are 18 years or older on the date of admission and are screened for all of the five HRSN

10556

Total number of patients who are admitted to a hospital inpatient stay and who are 18 years or older on the date of admission

11036

Percentage of patients admitted for an inpatient hospital stay who are 18 years or older on the date of admission and screened for all five HRSNs

95.7

Table 2. Screen positive rates and intervention rates for the five Health Related Social Needs of the Centers of Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH).

| Social Driver of Health | Number of patients who screened positive | Screen positive rate (%) | Number of patients who screened positive and received intervention | Intervention Rate (%) |
|-------------------------|------------------------------------------|--------------------------|--------------------------------------------------------------------|-----------------------|
| Food Insecurity         | 160                                      | 1.5                      | 160                                                                | 1.5                   |
| Housing Instability     | 336                                      | 3.2                      | 336                                                                | 3.2                   |
| Transportation Problems | 128                                      | 1.2                      | 0                                                                  | 0                     |
| Utility Difficulties    | 36                                       | 0.3                      | 0                                                                  | 0                     |
| Interpersonal Safety    | 260                                      | 2.5                      | 260                                                                | 2.5                   |

## Core Quality Measures

### Core Quality Measures for Hospital Systems

There are two quality measures from the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey. This data is aggregated across all General Acute Care, Acute Psychiatric hospitals within the system, if applicable. For more information on the HCAHPS survey, please visit the following link by copying and pasting the URL into your web browser:  
<https://hcahpsonline.org/en/survey-instruments/>

### Patient Recommends Hospital

The first HCAHPS quality measure is the percentage of patients who would recommend the hospital to friends and family. For this measure, hospital systems provide the percentage of patient

respondents who responded "probably yes" or "definitely yes" to whether they would recommend the hospital, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for the percentages. The percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 19.

Number of respondents who replied "probably yes" or "definitely yes" to HCAHPS Question 19, "Would you recommend this hospital to your friends and family?"  
1001  
Total number of respondents to HCAHPS Question 19  
1041  
Rate of total respondents who responded "probably yes" or "definitely yes" to HCAHPS Question 19  
96.2  
Total number of patients surveyed on HCAHPS Question 19  
4892  
Response rate, or the percentage of people who responded to HCAHPS Question 19  
21.3

Table 3. Patient recommends hospital by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| Race and/or Ethnicity                              | Number of "probably yes" or "definitely yes" responses | Total number of responses | Rate of "probably yes" or "definitely yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|----------------------------------------------------|--------------------------------------------------------|---------------------------|----------------------------------------------------------|-----------------------------------|----------------------------------------|
| American Indian or Alaska Native                   |                                                        |                           |                                                          |                                   |                                        |
| Asian                                              |                                                        |                           |                                                          |                                   |                                        |
| Black or African American                          |                                                        |                           |                                                          |                                   |                                        |
| Hispanic or Latino                                 |                                                        |                           |                                                          |                                   |                                        |
| Middle Eastern or North African                    |                                                        |                           |                                                          |                                   |                                        |
| Multiracial and/or Multiethnic (two or more races) |                                                        |                           |                                                          |                                   |                                        |
| Native Hawaiian or Pacific Islander                |                                                        |                           |                                                          |                                   |                                        |
| White                                              |                                                        |                           |                                                          |                                   |                                        |

| Age                    | Number of "probably yes" or "definitely yes" responses | Total number of responses | Rate of "probably yes" or "definitely yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|------------------------|--------------------------------------------------------|---------------------------|----------------------------------------------------------|-----------------------------------|----------------------------------------|
| Age 18 to 34           |                                                        |                           |                                                          |                                   |                                        |
| Age 35 to 49           |                                                        |                           |                                                          |                                   |                                        |
| Age 50 to 64           |                                                        |                           |                                                          |                                   |                                        |
| Age 65 Years and Older |                                                        |                           |                                                          |                                   |                                        |

| <b>Sex assigned at birth</b> | <b>Number of<br/>"probably yes" or<br/>"definitely yes"<br/>responses</b> | <b>Total<br/>number of<br/>responses</b> | <b>Rate of "probably<br/>yes" or "definitely<br/>yes" responses (%)</b> | <b>Total<br/>number of<br/>patients<br/>surveyed</b> | <b>Response rate<br/>of patients<br/>surveyed (%)</b> |
|------------------------------|---------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------|
| <b>Female</b>                |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Male</b>                  |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Unknown</b>               |                                                                           |                                          |                                                                         |                                                      |                                                       |

  

| <b>Payer Type</b> | <b>Number of<br/>"probably yes" or<br/>"definitely yes"<br/>responses</b> | <b>Total<br/>number of<br/>responses</b> | <b>Rate of "probably<br/>yes" or "definitely<br/>yes" responses (%)</b> | <b>Total<br/>number of<br/>patients<br/>surveyed</b> | <b>Response rate<br/>of patients<br/>surveyed (%)</b> |
|-------------------|---------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------|
| <b>Medicare</b>   |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Medicaid</b>   |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Private</b>    |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Self-Pay</b>   |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Other</b>      |                                                                           |                                          |                                                                         |                                                      |                                                       |

  

| <b>Preferred Language</b>                   | <b>Number of<br/>"probably yes" or<br/>"definitely yes"<br/>responses</b> | <b>Total<br/>number of<br/>responses</b> | <b>Rate of "probably<br/>yes" or "definitely<br/>yes" responses (%)</b> | <b>Total<br/>number of<br/>patients<br/>surveyed</b> | <b>Response rate<br/>of patients<br/>surveyed (%)</b> |
|---------------------------------------------|---------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------|
| <b>English Language</b>                     |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Spanish Language</b>                     |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Asian Pacific Islander<br/>Languages</b> |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Middle Eastern Languages</b>             |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>American Sign Language</b>               |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Other/Unknown Languages</b>              |                                                                           |                                          |                                                                         |                                                      |                                                       |

  

| <b>Disability Status</b>                        | <b>Number of<br/>"probably yes" or<br/>"definitely yes"<br/>responses</b> | <b>Total<br/>number of<br/>responses</b> | <b>Rate of "probably<br/>yes" or "definitely<br/>yes" responses (%)</b> | <b>Total<br/>number of<br/>patients<br/>surveyed</b> | <b>Response rate<br/>of patients<br/>surveyed (%)</b> |
|-------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------|
| <b>Does not have a disability</b>               |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Has a mobility disability</b>                |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Has a cognition disability</b>               |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Has a hearing disability</b>                 |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Has a vision disability</b>                  |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Has a self-care disability</b>               |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Has an independent living<br/>disability</b> |                                                                           |                                          |                                                                         |                                                      |                                                       |

| <b>Sexual Orientation</b>         | <b>Number of<br/>"probably yes" or<br/>"definitely yes"<br/>responses</b> | <b>Total<br/>number of<br/>responses</b> | <b>Rate of "probably<br/>yes" or "definitely<br/>yes" responses (%)</b> | <b>Total<br/>number of<br/>patients<br/>surveyed</b> | <b>Response rate<br/>of patients<br/>surveyed (%)</b> |
|-----------------------------------|---------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------|
| <b>Lesbian, gay or homosexual</b> |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Straight or heterosexual</b>   |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Bisexual</b>                   |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Something else</b>             |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Don't know</b>                 |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Not disclosed</b>              |                                                                           |                                          |                                                                         |                                                      |                                                       |

  

| <b>Gender Identity</b>                                              | <b>Number of<br/>"probably yes" or<br/>"definitely yes"<br/>responses</b> | <b>Total<br/>number of<br/>responses</b> | <b>Rate of "probably<br/>yes" or "definitely<br/>yes" responses (%)</b> | <b>Total<br/>number of<br/>patients<br/>surveyed</b> | <b>Response rate<br/>of patients<br/>surveyed (%)</b> |
|---------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------|
| <b>Female</b>                                                       |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Female-to-male (FTM)/<br/>transgender male/trans man</b>         |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Male</b>                                                         |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Male-to-female (MTF)/<br/>transgender female/trans<br/>woman</b> |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Non-conforming gender</b>                                        |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Additional gender category<br/>or other</b>                      |                                                                           |                                          |                                                                         |                                                      |                                                       |
| <b>Not disclosed</b>                                                |                                                                           |                                          |                                                                         |                                                      |                                                       |

## Patient Received Information in Writing

The second HCAHPS quality measure is the percentage of patients who reported receiving information in writing on symptoms and health problems to look out for after leaving the hospital. Hospital systems are required to provide the percentage of patient respondents who responded "yes" to being provided written information, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for these percentages. These percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 17.

Number of respondents who replied "yes" to HCAHPS Question 17, "During this hospital stay, did you get information in writing about what symptoms or health problems to look out for after you left the hospital?"

907

Total number of respondents to HCAHPS Question 17

1041

Rate of respondents who responded "yes" to HCAHPS Question 17

87.1

Total number of people surveyed on HCAHPS Question 17

4892

## Response rate, or the percentage of people who responded to HCAHPS Question 17

### 21.3

Table 4. Patient reports receiving information in writing about symptoms or health problems by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                              | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-----------------------------------------------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>American Indian or Alaska Native</b>                   |                                  |                                  |                                    |                                          |                                               |
| <b>Asian</b>                                              |                                  |                                  |                                    |                                          |                                               |
| <b>Black or African American</b>                          |                                  |                                  |                                    |                                          |                                               |
| <b>Hispanic or Latino</b>                                 |                                  |                                  |                                    |                                          |                                               |
| <b>Middle Eastern or North African</b>                    |                                  |                                  |                                    |                                          |                                               |
| <b>Multiracial and/or Multiethnic (two or more races)</b> |                                  |                                  |                                    |                                          |                                               |
| <b>Native Hawaiian or Pacific Islander</b>                |                                  |                                  |                                    |                                          |                                               |
| <b>White</b>                                              |                                  |                                  |                                    |                                          |                                               |

  

| <b>Age</b>                    | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-------------------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>Age 18 to 34</b>           |                                  |                                  |                                    |                                          |                                               |
| <b>Age 35 to 49</b>           |                                  |                                  |                                    |                                          |                                               |
| <b>Age 50 to 64</b>           |                                  |                                  |                                    |                                          |                                               |
| <b>Age 65 Years and Older</b> |                                  |                                  |                                    |                                          |                                               |

  

| <b>Sex assigned at birth</b> | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|------------------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>Female</b>                |                                  |                                  |                                    |                                          |                                               |
| <b>Male</b>                  |                                  |                                  |                                    |                                          |                                               |
| <b>Unknown</b>               |                                  |                                  |                                    |                                          |                                               |

  

| <b>Payer Type</b> | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>Medicare</b>   |                                  |                                  |                                    |                                          |                                               |
| <b>Medicaid</b>   |                                  |                                  |                                    |                                          |                                               |
| <b>Private</b>    |                                  |                                  |                                    |                                          |                                               |
| <b>Self-Pay</b>   |                                  |                                  |                                    |                                          |                                               |
| <b>Other</b>      |                                  |                                  |                                    |                                          |                                               |

| <b>Preferred Language</b>               | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-----------------------------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>English Language</b>                 |                                  |                                  |                                    |                                          |                                               |
| <b>Spanish Language</b>                 |                                  |                                  |                                    |                                          |                                               |
| <b>Asian Pacific Islander Languages</b> |                                  |                                  |                                    |                                          |                                               |
| <b>Middle Eastern Languages</b>         |                                  |                                  |                                    |                                          |                                               |
| <b>American Sign Language</b>           |                                  |                                  |                                    |                                          |                                               |
| <b>Other/Unknown Languages</b>          |                                  |                                  |                                    |                                          |                                               |

| <b>Disability Status</b>                    | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|---------------------------------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>Does not have a disability</b>           |                                  |                                  |                                    |                                          |                                               |
| <b>Has a mobility disability</b>            |                                  |                                  |                                    |                                          |                                               |
| <b>Has a cognition disability</b>           |                                  |                                  |                                    |                                          |                                               |
| <b>Has a hearing disability</b>             |                                  |                                  |                                    |                                          |                                               |
| <b>Has a vision disability</b>              |                                  |                                  |                                    |                                          |                                               |
| <b>Has a self-care disability</b>           |                                  |                                  |                                    |                                          |                                               |
| <b>Has an independent living disability</b> |                                  |                                  |                                    |                                          |                                               |

| <b>Sexual Orientation</b>         | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-----------------------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>Lesbian, gay or homosexual</b> |                                  |                                  |                                    |                                          |                                               |
| <b>Straight or heterosexual</b>   |                                  |                                  |                                    |                                          |                                               |
| <b>Bisexual</b>                   |                                  |                                  |                                    |                                          |                                               |
| <b>Something else</b>             |                                  |                                  |                                    |                                          |                                               |
| <b>Don't know</b>                 |                                  |                                  |                                    |                                          |                                               |
| <b>Not disclosed</b>              |                                  |                                  |                                    |                                          |                                               |

| <b>Gender Identity</b>                                       | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Rate of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|--------------------------------------------------------------|----------------------------------|----------------------------------|------------------------------------|------------------------------------------|-----------------------------------------------|
| <b>Female</b>                                                |                                  |                                  |                                    |                                          |                                               |
| <b>Female-to-male (FTM)/ transgender male/ trans man</b>     |                                  |                                  |                                    |                                          |                                               |
| <b>Male</b>                                                  |                                  |                                  |                                    |                                          |                                               |
| <b>Male-to-female (MTF)/ transgender female/ trans woman</b> |                                  |                                  |                                    |                                          |                                               |
| <b>Non-conforming gender</b>                                 |                                  |                                  |                                    |                                          |                                               |
| <b>Additional gender category or other</b>                   |                                  |                                  |                                    |                                          |                                               |
| <b>Not disclosed</b>                                         |                                  |                                  |                                    |                                          |                                               |

## Agency for Healthcare Research and Quality (AHRQ) Indicators

Hospital systems are required to report on two indicators from the Agency for Healthcare Research and Quality (AHRQ). For general information about AHRQ indicators, please visit the following link by copying and pasting the URL into your web browser:

<https://qualityindicators.ahrq.gov/>

## Pneumonia Mortality Rate

The Pneumonia Mortality Rate is defined as the rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission for patients ages 18 years and older. Hospital systems report the Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Inpatient Quality Indicator is 20. This data is aggregated across all General Acute Care, Acute Psychiatric hospitals within the system, if applicable. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser:

[https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\\_20\\_Pneumonia\\_Mortality\\_Rate.pdf](https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI_20_Pneumonia_Mortality_Rate.pdf)

Number of in-hospital deaths with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

24

Total number of hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

479

Rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

50.1

Table 5. Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                              | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-----------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>American Indian or Alaska Native</b>                   | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Asian</b>                                              | 0                                                                              | 14                                                                              | 0                                                                                                              |
| <b>Black or African American</b>                          | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Hispanic or Latino</b>                                 | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Middle Eastern or North African</b>                    |                                                                                |                                                                                 |                                                                                                                |
| <b>Multiracial and/or Multiethnic (two or more races)</b> | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Native Hawaiian or Pacific Islander</b>                |                                                                                |                                                                                 |                                                                                                                |
| <b>White</b>                                              | 13                                                                             | 299                                                                             | 43.5                                                                                                           |

  

| <b>Age</b>                    | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Age 18 to 34</b>           | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Age 35 to 49</b>           | 0                                                                              | 28                                                                              | 0                                                                                                              |
| <b>Age 50 to 64</b>           | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Age 65 Years and Older</b> | 22                                                                             | 372                                                                             | 59.1                                                                                                           |

  

| <b>Sex assigned at birth</b> | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Female</b>                | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Male</b>                  | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Unknown</b>               |                                                                                |                                                                                 |                                                                                                                |

  

| <b>Payer Type</b> | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Medicare</b>   | 22                                                                             | 370                                                                             | 59.5                                                                                                           |
| <b>Medicaid</b>   | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Private</b>    | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Self-Pay</b>   | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Other</b>      | masked                                                                         | masked                                                                          | masked                                                                                                         |

| <b>Preferred Language</b>               | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-----------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>English Language</b>                 | 19                                                                             | 421                                                                             | 45.1                                                                                                           |
| <b>Spanish Language</b>                 | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Asian Pacific Islander Languages</b> | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Middle Eastern Languages</b>         | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>American Sign Language</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Other/Unknown Languages</b>          |                                                                                |                                                                                 |                                                                                                                |

| <b>Disability Status</b>                    | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|---------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Does not have a disability</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a mobility disability</b>            |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a cognition disability</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a hearing disability</b>             |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a vision disability</b>              |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a self-care disability</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Has an independent living disability</b> |                                                                                |                                                                                 |                                                                                                                |

| <b>Sexual Orientation</b>         | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-----------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Lesbian, gay or homosexual</b> |                                                                                |                                                                                 |                                                                                                                |
| <b>Straight or heterosexual</b>   |                                                                                |                                                                                 |                                                                                                                |
| <b>Bisexual</b>                   |                                                                                |                                                                                 |                                                                                                                |
| <b>Something else</b>             |                                                                                |                                                                                 |                                                                                                                |
| <b>Don't know</b>                 |                                                                                |                                                                                 |                                                                                                                |
| <b>Not disclosed</b>              |                                                                                |                                                                                 |                                                                                                                |

| <b>Gender Identity</b>                                      | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Female</b>                                               |                                                                                |                                                                                 |                                                                                                                |
| <b>Female-to-male (FTM)/ transgender male/trans man</b>     |                                                                                |                                                                                 |                                                                                                                |
| <b>Male</b>                                                 |                                                                                |                                                                                 |                                                                                                                |
| <b>Male-to-female (MTF)/ transgender female/trans woman</b> |                                                                                |                                                                                 |                                                                                                                |
| <b>Non-conforming gender</b>                                |                                                                                |                                                                                 |                                                                                                                |
| <b>Additional gender category or other</b>                  |                                                                                |                                                                                 |                                                                                                                |
| <b>Not disclosed</b>                                        |                                                                                |                                                                                 |                                                                                                                |

## **Death Rate among Surgical Inpatients with Serious Treatable Complications**

The Death Rate among Surgical Inpatients with Serious Treatable Complications is defined as the rate of in-hospital deaths per 1,000 surgical discharges among patients ages 18-89 years old or obstetric patients of any age with serious treatable complications. Hospital systems report this measure by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. This data is aggregated across all General Acute Care hospitals within the system. The corresponding AHRQ Patient Safety Indicator is 04. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser:

[https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/TechSpecs/PSI\\_04\\_Death\\_Rate\\_among\\_Surgical\\_Inpatients\\_with\\_Serious\\_Treatable\\_Complications.pdf](https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/TechSpecs/PSI_04_Death_Rate_among_Surgical_Inpatients_with_Serious_Treatable_Complications.pdf)

Number of in-hospital deaths among patients aged 18-89 years old or obstetric patients with serious treatable complications

14

Total number of surgical discharges among patients aged 18-89 years old or obstetric patients

87

Rate of in-hospital deaths per 1,000 surgical discharges, among patients aged 18-89 years old or obstetric patients with serious treatable complications

160.9

Table 6. Death Rate among Surgical Inpatients with Serious Treatable Complications by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                              | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of surgical discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-----------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>American Indian or Alaska Native</b>                   |                                                                                |                                                                                 |                                                                                                                |
| <b>Asian</b>                                              | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Black or African American</b>                          | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Hispanic or Latino</b>                                 | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Middle Eastern or North African</b>                    |                                                                                |                                                                                 |                                                                                                                |
| <b>Multiracial and/or Multiethnic (two or more races)</b> |                                                                                |                                                                                 |                                                                                                                |
| <b>Native Hawaiian or Pacific Islander</b>                |                                                                                |                                                                                 |                                                                                                                |
| <b>White</b>                                              | masked                                                                         | masked                                                                          | masked                                                                                                         |

  

| <b>Age</b>                    | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of surgical discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Age 18 to 34</b>           | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Age 35 to 49</b>           | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Age 50 to 64</b>           | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Age 65 Years and Older</b> | 11                                                                             | 54                                                                              | 203.7                                                                                                          |

  

| <b>Sex assigned at birth</b> | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of surgical discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Female</b>                | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Male</b>                  | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Unknown</b>               |                                                                                |                                                                                 |                                                                                                                |

  

| <b>Payer Type</b> | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of surgical discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Medicare</b>   | 11                                                                             | 49                                                                              | 224.5                                                                                                          |
| <b>Medicaid</b>   | 0                                                                              | 21                                                                              | 0                                                                                                              |
| <b>Private</b>    | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Self-Pay</b>   |                                                                                |                                                                                 |                                                                                                                |
| <b>Other</b>      | masked                                                                         | masked                                                                          | masked                                                                                                         |

| <b>Preferred Language</b>               | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of surgical discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-----------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>English Language</b>                 | 13                                                                             | 77                                                                              | 168.8                                                                                                          |
| <b>Spanish Language</b>                 | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Asian Pacific Islander Languages</b> | masked                                                                         | masked                                                                          | masked                                                                                                         |
| <b>Middle Eastern Languages</b>         |                                                                                |                                                                                 |                                                                                                                |
| <b>American Sign Language</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Other/Unknown Languages</b>          | masked                                                                         | masked                                                                          | masked                                                                                                         |

| <b>Disability Status</b>                    | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of surgical discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|---------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Does not have a disability</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a mobility disability</b>            |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a cognition disability</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a hearing disability</b>             |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a vision disability</b>              |                                                                                |                                                                                 |                                                                                                                |
| <b>Has a self-care disability</b>           |                                                                                |                                                                                 |                                                                                                                |
| <b>Has an independent living disability</b> |                                                                                |                                                                                 |                                                                                                                |

| <b>Sexual Orientation</b>         | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of surgical discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-----------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Lesbian, gay or homosexual</b> |                                                                                |                                                                                 |                                                                                                                |
| <b>Straight or heterosexual</b>   |                                                                                |                                                                                 |                                                                                                                |
| <b>Bisexual</b>                   |                                                                                |                                                                                 |                                                                                                                |
| <b>Something else</b>             |                                                                                |                                                                                 |                                                                                                                |
| <b>Don't know</b>                 |                                                                                |                                                                                 |                                                                                                                |
| <b>Not disclosed</b>              |                                                                                |                                                                                 |                                                                                                                |

| Gender Identity                                      | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| Female                                               |                                                                         |                                                                          |                                                                                                         |
| Female-to-male (FTM)/ transgender male/trans man     |                                                                         |                                                                          |                                                                                                         |
| Male                                                 |                                                                         |                                                                          |                                                                                                         |
| Male-to-female (MTF)/ transgender female/trans woman |                                                                         |                                                                          |                                                                                                         |
| Non-conforming gender                                |                                                                         |                                                                          |                                                                                                         |
| Additional gender category or other                  |                                                                         |                                                                          |                                                                                                         |
| Not disclosed                                        |                                                                         |                                                                          |                                                                                                         |

## California Maternal Quality Care Collaborative (CMQCC) Core Quality Measures

There are three core quality maternal measures adopted from the California Maternal Quality Care Collaborative (CMQCC). This data is aggregated across all General Acute Care hospitals within the system.

### CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate

The CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate is defined as nulliparous women with a term (at least 37 weeks gestation), singleton baby in a vertex position delivered by cesarean birth. Hospital systems report the NTSV Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information, please visit the following link by copying and pasting the URL into your web browser:

<https://www.cmqcc.org/quality-improvement-toolkits/supporting-vaginal-birth/ntsv-cesarean-birth-measure-specifications>

Number of NTSV patients with Cesarean deliveries

150

Total number of nulliparous patients delivered of a live term singleton newborn in vertex presentation

809

Rate of nulliparous women with a term, singleton baby in a vertex position delivered by cesarean section

18.5

Table 7. Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                              | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|-----------------------------------------------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>American Indian or Alaska Native</b>                   | masked                                                  | masked                               | masked                                                    |
| <b>Asian</b>                                              | masked                                                  | masked                               | masked                                                    |
| <b>Black or African American</b>                          | masked                                                  | masked                               | masked                                                    |
| <b>Hispanic or Latino</b>                                 | 82                                                      | 467                                  | 17.6                                                      |
| <b>Middle Eastern or North African</b>                    |                                                         |                                      |                                                           |
| <b>Multiracial and/or Multiethnic (two or more races)</b> | masked                                                  | masked                               | masked                                                    |
| <b>Native Hawaiian or Pacific Islander</b>                | masked                                                  | masked                               | masked                                                    |
| <b>White</b>                                              | 46                                                      | 219                                  | 21                                                        |

| <b>Age</b>                    | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|-------------------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>Age &lt; 18</b>            | masked                                                  | masked                               | masked                                                    |
| <b>Age 18 to 29</b>           | 61                                                      | 428                                  | 14.3                                                      |
| <b>Age 30 to 39</b>           | 82                                                      | 352                                  | 23.3                                                      |
| <b>Age 40 Years and Older</b> | masked                                                  | masked                               | masked                                                    |

| <b>Sex assigned at birth</b> | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|------------------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>Female</b>                |                                                         |                                      |                                                           |
| <b>Male</b>                  |                                                         |                                      |                                                           |
| <b>Unknown</b>               |                                                         |                                      |                                                           |

| <b>Payer Type</b> | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|-------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>Medicare</b>   | 0                                                       |                                      |                                                           |
| <b>Medicaid</b>   | 36                                                      | 200                                  | 18                                                        |
| <b>Private</b>    | 104                                                     | 555                                  | 18.7                                                      |
| <b>Self-Pay</b>   | masked                                                  | masked                               | masked                                                    |
| <b>Other</b>      | masked                                                  | masked                               | masked                                                    |

| <b>Preferred Language</b>               | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|-----------------------------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>English Language</b>                 | 145                                                     | 774                                  | 18.7                                                      |
| <b>Spanish Language</b>                 | masked                                                  | masked                               | masked                                                    |
| <b>Asian Pacific Islander Languages</b> | masked                                                  | masked                               | masked                                                    |
| <b>Middle Eastern Languages</b>         | 0                                                       |                                      |                                                           |
| <b>American Sign Language</b>           | 0                                                       |                                      |                                                           |
| <b>Other/Unknown Languages</b>          | 0                                                       |                                      |                                                           |

| <b>Disability Status</b>                    | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|---------------------------------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>Does not have a disability</b>           |                                                         |                                      |                                                           |
| <b>Has a mobility disability</b>            |                                                         |                                      |                                                           |
| <b>Has a cognition disability</b>           |                                                         |                                      |                                                           |
| <b>Has a hearing disability</b>             |                                                         |                                      |                                                           |
| <b>Has a vision disability</b>              |                                                         |                                      |                                                           |
| <b>Has a self-care disability</b>           |                                                         |                                      |                                                           |
| <b>Has an independent living disability</b> |                                                         |                                      |                                                           |

  

| <b>Sexual Orientation</b>         | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|-----------------------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>Lesbian, gay or homosexual</b> |                                                         |                                      |                                                           |
| <b>Straight or heterosexual</b>   |                                                         |                                      |                                                           |
| <b>Bisexual</b>                   |                                                         |                                      |                                                           |
| <b>Something else</b>             |                                                         |                                      |                                                           |
| <b>Don't know</b>                 |                                                         |                                      |                                                           |
| <b>Not disclosed</b>              |                                                         |                                      |                                                           |

  

| <b>Gender Identity</b>                                     | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|------------------------------------------------------------|---------------------------------------------------------|--------------------------------------|-----------------------------------------------------------|
| <b>Female</b>                                              |                                                         |                                      |                                                           |
| <b>Female-to-male (FTM)/transgender male/trans man</b>     |                                                         |                                      |                                                           |
| <b>Male</b>                                                |                                                         |                                      |                                                           |
| <b>Male-to-female (MTF)/transgender female/trans woman</b> |                                                         |                                      |                                                           |
| <b>Non-conforming gender</b>                               |                                                         |                                      |                                                           |
| <b>Additional gender category or other</b>                 |                                                         |                                      |                                                           |
| <b>Not disclosed</b>                                       |                                                         |                                      |                                                           |

## CMQCC Vaginal Birth After Cesarean (VBAC) Rate

The CMQCC Vaginal Birth After Cesarean (VBAC) Rate is defined as vaginal births per 100 deliveries by patients with previous Cesarean deliveries. Hospital systems report the VBAC Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The VBAC Rate uses the specifications of AHRQ Inpatient Quality Indicator 22. For more information, please visit the following link by copying and pasting the URL into your web browser:

[https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\\_22\\_Vaginal\\_Birth\\_After\\_Cesarean\\_\(VBAC\)\\_Delivery\\_Rate\\_Uncomplicated.pdf](https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI_22_Vaginal_Birth_After_Cesarean_(VBAC)_Delivery_Rate_Uncomplicated.pdf)

Number of vaginal deliveries among cases with previous Cesarean delivery that meet the inclusion and exclusion criteria

Total number of birth discharges with previous Cesarean delivery that meet the inclusion and exclusion criteria

309

Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries

16.8

Table 8. Vaginal Birth After Cesarean (VBAC) Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                              | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-----------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>American Indian or Alaska Native</b>                   | 0                                                                   |                                                                         |                                                                                                        |
| <b>Asian</b>                                              | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Black or African American</b>                          | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Hispanic or Latino</b>                                 | 23                                                                  | 176                                                                     | 13.1                                                                                                   |
| <b>Middle Eastern or North African</b>                    |                                                                     |                                                                         |                                                                                                        |
| <b>Multiracial and/or Multiethnic (two or more races)</b> | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Native Hawaiian or Pacific Islander</b>                | 0                                                                   |                                                                         |                                                                                                        |
| <b>White</b>                                              | 16                                                                  | 77                                                                      | 20.8                                                                                                   |

  

| <b>Age</b>                    | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Age &lt; 18</b>            |                                                                     |                                                                         |                                                                                                        |
| <b>Age 18 to 29</b>           | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Age 30 to 39</b>           | 30                                                                  | 206                                                                     | 14.6                                                                                                   |
| <b>Age 40 Years and Older</b> | masked                                                              | masked                                                                  | masked                                                                                                 |

  

| <b>Sex assigned at birth</b> | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Female</b>                |                                                                     |                                                                         |                                                                                                        |
| <b>Male</b>                  |                                                                     |                                                                         |                                                                                                        |
| <b>Unknown</b>               |                                                                     |                                                                         |                                                                                                        |

  

| <b>Payer Type</b> | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Medicare</b>   | 0                                                                   |                                                                         |                                                                                                        |
| <b>Medicaid</b>   | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Private</b>    | 39                                                                  | 215                                                                     | 18.1                                                                                                   |
| <b>Self-Pay</b>   | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Other</b>      | 0                                                                   | 12                                                                      | 0                                                                                                      |

| <b>Preferred Language</b>               | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-----------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>English Language</b>                 | 44                                                                  | 282                                                                     | 15.6                                                                                                   |
| <b>Spanish Language</b>                 | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Asian Pacific Islander Languages</b> | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>Middle Eastern Languages</b>         | masked                                                              | masked                                                                  | masked                                                                                                 |
| <b>American Sign Language</b>           | 0                                                                   |                                                                         |                                                                                                        |
| <b>Other/Unknown Languages</b>          | 0                                                                   |                                                                         |                                                                                                        |

| <b>Disability Status</b>                    | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|---------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Does not have a disability</b>           |                                                                     |                                                                         |                                                                                                        |
| <b>Has a mobility disability</b>            |                                                                     |                                                                         |                                                                                                        |
| <b>Has a cognition disability</b>           |                                                                     |                                                                         |                                                                                                        |
| <b>Has a hearing disability</b>             |                                                                     |                                                                         |                                                                                                        |
| <b>Has a vision disability</b>              |                                                                     |                                                                         |                                                                                                        |
| <b>Has a self-care disability</b>           |                                                                     |                                                                         |                                                                                                        |
| <b>Has an independent living disability</b> |                                                                     |                                                                         |                                                                                                        |

| <b>Sexual Orientation</b>         | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-----------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Lesbian, gay or homosexual</b> |                                                                     |                                                                         |                                                                                                        |
| <b>Straight or heterosexual</b>   |                                                                     |                                                                         |                                                                                                        |
| <b>Bisexual</b>                   |                                                                     |                                                                         |                                                                                                        |
| <b>Something else</b>             |                                                                     |                                                                         |                                                                                                        |
| <b>Don't know</b>                 |                                                                     |                                                                         |                                                                                                        |
| <b>Not disclosed</b>              |                                                                     |                                                                         |                                                                                                        |

| <b>Gender Identity</b>                                      | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal deliveries per 100 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Female</b>                                               |                                                                     |                                                                         |                                                                                                        |
| <b>Female-to-male (FTM)/ transgender male/trans man</b>     |                                                                     |                                                                         |                                                                                                        |
| <b>Male</b>                                                 |                                                                     |                                                                         |                                                                                                        |
| <b>Male-to-female (MTF)/ transgender female/trans woman</b> |                                                                     |                                                                         |                                                                                                        |
| <b>Non-conforming gender</b>                                |                                                                     |                                                                         |                                                                                                        |
| <b>Additional gender category or other</b>                  |                                                                     |                                                                         |                                                                                                        |
| <b>Not disclosed</b>                                        |                                                                     |                                                                         |                                                                                                        |

# CMQCC Exclusive Breast Milk Feeding Rate

The CMQCC Exclusive Breast Milk Feeding Rate is defined as the newborns per 100 who reached at least 37 weeks of gestation (or 3000g if gestational age is missing) who received breast milk exclusively during their stay at the hospital. Other criteria are that the newborns did not go to the neonatal intensive care unit (NICU), transfer, or die, did not reflect multiple gestation, and did not have codes for parenteral nutrition or galactosemia. Hospital systems report the Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The CMQCC Exclusive Breast Milk Feeding Rate uses the Joint Commission National Quality Measure PC-05. For more information, please visit the following link by copying and pasting the URL into your web browser: <https://manual.jointcommission.org/releases/TJC2024B/MIF0170.html>

Number of newborn cases that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

392

Total number of newborn cases born in the hospital that meet the inclusion and exclusion criteria

575

Rate of newborn cases per 100 that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

68.2

Table 9. Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| Race and/or Ethnicity                              | Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria | Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria | Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%) |
|----------------------------------------------------|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| American Indian or Alaska Native                   | 0                                                                                             |                                                                                           |                                                                                                        |
| Asian                                              | 26                                                                                            | 37                                                                                        | 70.3                                                                                                   |
| Black or African American                          | masked                                                                                        | masked                                                                                    | masked                                                                                                 |
| Hispanic or Latino                                 | 208                                                                                           | 330                                                                                       | 63                                                                                                     |
| Middle Eastern or North African                    |                                                                                               |                                                                                           |                                                                                                        |
| Multiracial and/or Multiethnic (two or more races) | 17                                                                                            | 24                                                                                        | 70.8                                                                                                   |
| Native Hawaiian or Pacific Islander                | masked                                                                                        | masked                                                                                    | masked                                                                                                 |
| White                                              | 121                                                                                           | 150                                                                                       | 80.7                                                                                                   |

| Age                    | Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria | Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria | Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%) |
|------------------------|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Age < 18               |                                                                                               |                                                                                           |                                                                                                        |
| Age 18 to 29           | 146                                                                                           | 223                                                                                       | 65.5                                                                                                   |
| Age 30 to 39           | 225                                                                                           | 318                                                                                       | 70.8                                                                                                   |
| Age 40 Years and Older |                                                                                               |                                                                                           |                                                                                                        |

| <b>Sex assigned at birth</b> | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| <b>Female</b>                |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Male</b>                  |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Unknown</b>               |                                                                                                      |                                                                                                  |                                                                                                               |

  

| <b>Payer Type</b> | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|-------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| <b>Medicare</b>   | 0                                                                                                    |                                                                                                  |                                                                                                               |
| <b>Medicaid</b>   | 114                                                                                                  | 188                                                                                              | 60.6                                                                                                          |
| <b>Private</b>    | 262                                                                                                  | 364                                                                                              | 72                                                                                                            |
| <b>Self-Pay</b>   | masked                                                                                               | masked                                                                                           | masked                                                                                                        |
| <b>Other</b>      | masked                                                                                               | masked                                                                                           | masked                                                                                                        |

  

| <b>Preferred Language</b>               | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|-----------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| <b>English Language</b>                 | 373                                                                                                  | 537                                                                                              | 69.5                                                                                                          |
| <b>Spanish Language</b>                 | masked                                                                                               | masked                                                                                           | masked                                                                                                        |
| <b>Asian Pacific Islander Languages</b> | 0                                                                                                    |                                                                                                  |                                                                                                               |
| <b>Middle Eastern Languages</b>         | masked                                                                                               | masked                                                                                           | masked                                                                                                        |
| <b>American Sign Language</b>           | 0                                                                                                    |                                                                                                  |                                                                                                               |
| <b>Other/Unknown Languages</b>          | 0                                                                                                    |                                                                                                  |                                                                                                               |

  

| <b>Disability Status</b>                    | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|---------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| <b>Does not have a disability</b>           |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Has a mobility disability</b>            |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Has a cognition disability</b>           |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Has a hearing disability</b>             |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Has a vision disability</b>              |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Has a self-care disability</b>           |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Has an independent living disability</b> |                                                                                                      |                                                                                                  |                                                                                                               |

| <b>Sexual Orientation</b>         | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|-----------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| <b>Lesbian, gay or homosexual</b> |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Straight or heterosexual</b>   |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Bisexual</b>                   |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Something else</b>             |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Don't know</b>                 |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Not disclosed</b>              |                                                                                                      |                                                                                                  |                                                                                                               |

  

| <b>Gender Identity</b>                                      | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|-------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| <b>Female</b>                                               |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Female-to-male (FTM)/ transgender male/trans man</b>     |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Male</b>                                                 |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Male-to-female (MTF)/ transgender female/trans woman</b> |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Non-conforming gender</b>                                |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Additional gender category or other</b>                  |                                                                                                      |                                                                                                  |                                                                                                               |
| <b>Not disclosed</b>                                        |                                                                                                      |                                                                                                  |                                                                                                               |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate

Hospital systems are required to report several HCAI All-Cause Unplanned 30-Day Hospital Readmission Rates, which are broadly defined as the percentage of unplanned, all-cause readmissions after admission for eligible conditions within 30 days of hospital discharge. These rates are first stratified based on any eligible condition, mental health disorders, substance use disorders, co-occurring disorders, and no behavioral health diagnosis. Then, each condition-stratified hospital readmission rate is further stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information on the HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, please visit the following link by copying and pasting the URL into your web browser: [https://hcai.ca.gov/wp-content/uploads/2024/10/HCAI-All-Cause-Readmission-Rate-Exclusions\\_ADA.pdf](https://hcai.ca.gov/wp-content/uploads/2024/10/HCAI-All-Cause-Readmission-Rate-Exclusions_ADA.pdf)

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Any Eligible Condition

Number of inpatient admissions across the system's general acute care, children's, and acute psychiatric hospitals which occurs within 30 days of the discharge date of an eligible index admission

Total number of inpatient admissions across the system's general acute care, acute psychiatric, and children's hospitals, subject to the age rules defined for each hospital type

8721

Rate of hospital system-level, unplanned, all-cause readmissions after admission for any eligible condition within 30 days of hospital discharge

12.9

Table 10. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for any eligible condition by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. This data is aggregated across all hospital types within the system, if applicable (General Acute Care, Acute Psychiatric and Children's hospitals).

| <b>Race and/or Ethnicity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>American Indian or Alaska Native</b>                   | masked                                  | masked                                   | masked                      |
| <b>Asian</b>                                              | 29                                      | 216                                      | 13.4                        |
| <b>Black or African American</b>                          | 37                                      | 198                                      | 18.7                        |
| <b>Hispanic or Latino</b>                                 | 341                                     | 2565                                     | 13.3                        |
| <b>Middle Eastern or North African</b>                    | masked                                  | masked                                   | masked                      |
| <b>Multiracial and/or Multiethnic (two or more races)</b> | 11                                      | 77                                       | 14.3                        |
| <b>Native Hawaiian or Pacific Islander</b>                | masked                                  | masked                                   | masked                      |
| <b>White</b>                                              | 652                                     | 5218                                     | 12.5                        |

| <b>Age*</b>                   | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Age 18 to 34</b>           | 30                                      | 387                                      | 7.8                         |
| <b>Age 35 to 49</b>           | 118                                     | 875                                      | 13.5                        |
| <b>Age 50 to 64</b>           | 242                                     | 1683                                     | 14.4                        |
| <b>Age 65 Years and Older</b> | 732                                     | 5776                                     | 12.7                        |

\*Age groups 0-4, 5-9, 10-14, and 15 years and older are for Children's hospitals. Age groups 18-34, 35-49, 50-64, and 65 years and older are for General Acute Care hospitals and Acute Psychiatric hospitals.

| <b>Sex assigned at birth</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Female</b>                | masked                                  | masked                                   | masked                      |
| <b>Male</b>                  | 585                                     | 4310                                     | 13.6                        |
| <b>Unknown</b>               | masked                                  | masked                                   | masked                      |

| <b>Payer Type</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Medicare</b>   | 779                                     | 5898                                     | 13.2                        |
| <b>Medicaid</b>   | 176                                     | 1081                                     | 16.3                        |
| <b>Private</b>    | 158                                     | 1641                                     | 9.6                         |
| <b>Self-Pay</b>   | masked                                  | masked                                   | masked                      |
| <b>Other</b>      | masked                                  | masked                                   | masked                      |

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| English Language                 | 996                                     | 7699                                     | 12.9                        |
| Spanish Language                 | 117                                     | 967                                      | 12.1                        |
| Asian Pacific Islander Languages | masked                                  | masked                                   | masked                      |
| Middle Eastern Languages         | masked                                  | masked                                   | masked                      |
| American Sign Language           | masked                                  | masked                                   | masked                      |
| Other/Unknown Languages          | masked                                  | masked                                   | masked                      |

  

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Does not have a disability           |                                         |                                          |                             |
| Has a mobility disability            |                                         |                                          |                             |
| Has a cognition disability           |                                         |                                          |                             |
| Has a hearing disability             |                                         |                                          |                             |
| Has a vision disability              |                                         |                                          |                             |
| Has a self-care disability           |                                         |                                          |                             |
| Has an independent living disability |                                         |                                          |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Lesbian, gay or homosexual |                                         |                                          |                             |
| Straight or heterosexual   |                                         |                                          |                             |
| Bisexual                   |                                         |                                          |                             |
| Something else             |                                         |                                          |                             |
| Don't know                 |                                         |                                          |                             |
| Not disclosed              |                                         |                                          |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Female                                              |                                         |                                          |                             |
| Female-to-male (FTM)/transgender male/trans man     |                                         |                                          |                             |
| Male                                                |                                         |                                          |                             |
| Male-to-female (MTF)/transgender female/trans woman |                                         |                                          |                             |
| Non-conforming gender                               |                                         |                                          |                             |
| Additional gender category or other                 |                                         |                                          |                             |
| Not disclosed                                       |                                         |                                          |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Mental Health Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for mental health disorders and were 18 years or older at time of admission

304

Total number of patients who were admitted to the hospital and were 18 years or older at time of

admission  
2218

Rate of the hospital system-level, unplanned, readmissions for mental health disorder after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 or older  
13.7

Table 11. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for mental health disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. This data is aggregated across all General Acute Care, Acute Psychiatric hospitals within the system, if applicable.

| Race and/or Ethnicity                              | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|----------------------------------------------------|----------------------------------|-----------------------------------|----------------------|
| American Indian or Alaska Native                   | masked                           | masked                            | masked               |
| Asian                                              | masked                           | masked                            | masked               |
| Black or African American                          | 12                               | 46                                | 26.1                 |
| Hispanic or Latino                                 | 73                               | 581                               | 12.6                 |
| Middle Eastern or North African                    |                                  |                                   |                      |
| Multiracial and/or Multiethnic (two or more races) | masked                           | masked                            | masked               |
| Native Hawaiian or Pacific Islander                | masked                           | masked                            | masked               |
| White                                              | 194                              | 1417                              | 13.7                 |

| Age                    | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------------------|----------------------------------|-----------------------------------|----------------------|
| Age 18 to 34           | masked                           | masked                            | masked               |
| Age 35 to 49           | masked                           | masked                            | masked               |
| Age 50 to 64           | 62                               | 389                               | 15.9                 |
| Age 65 Years and Older | 194                              | 1524                              | 12.7                 |

| Sex assigned at birth | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|-----------------------|----------------------------------|-----------------------------------|----------------------|
| Female                | 184                              | 1392                              | 13.2                 |
| Male                  | 120                              | 826                               | 14.5                 |
| Unknown               |                                  |                                   |                      |

| Payer Type | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------|----------------------------------|-----------------------------------|----------------------|
| Medicare   | 211                              | 1602                              | 13.2                 |
| Medicaid   | 48                               | 256                               | 18.8                 |
| Private    | 43                               | 330                               | 13                   |
| Self-Pay   | masked                           | masked                            | masked               |
| Other      | masked                           | masked                            | masked               |

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| English Language                 | 284                                     | 2010                                     | 14.1                        |
| Spanish Language                 | 18                                      | 200                                      | 9                           |
| Asian Pacific Islander Languages | masked                                  | masked                                   | masked                      |
| Middle Eastern Languages         | masked                                  | masked                                   | masked                      |
| American Sign Language           |                                         |                                          |                             |
| Other/Unknown Languages          | masked                                  | masked                                   | masked                      |

  

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Does not have a disability           |                                         |                                          |                             |
| Has a mobility disability            |                                         |                                          |                             |
| Has a cognition disability           |                                         |                                          |                             |
| Has a hearing disability             |                                         |                                          |                             |
| Has a vision disability              |                                         |                                          |                             |
| Has a self-care disability           |                                         |                                          |                             |
| Has an independent living disability |                                         |                                          |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Lesbian, gay or homosexual |                                         |                                          |                             |
| Straight or heterosexual   |                                         |                                          |                             |
| Bisexual                   |                                         |                                          |                             |
| Something else             |                                         |                                          |                             |
| Don't know                 |                                         |                                          |                             |
| Not disclosed              |                                         |                                          |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Female                                              |                                         |                                          |                             |
| Female-to-male (FTM)/transgender male/trans man     |                                         |                                          |                             |
| Male                                                |                                         |                                          |                             |
| Male-to-female (MTF)/transgender female/trans woman |                                         |                                          |                             |
| Non-conforming gender                               |                                         |                                          |                             |
| Additional gender category or other                 |                                         |                                          |                             |
| Not disclosed                                       |                                         |                                          |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Substance Use Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for substance use disorders and were 18 years or older at time of admission

70

Total number of patients who were admitted to the hospital and were 18 years or older at time of

admission  
490

Rate of the hospital system-level, unplanned, readmissions for substance use disorder after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 or older  
14.3

Table 12. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for substance use disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. This data is aggregated across all General Acute Care, Acute Psychiatric hospitals within the system, if applicable.

| Race and/or Ethnicity                              | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|----------------------------------------------------|----------------------------------|-----------------------------------|----------------------|
| American Indian or Alaska Native                   |                                  |                                   |                      |
| Asian                                              | masked                           | masked                            | masked               |
| Black or African American                          | masked                           | masked                            | masked               |
| Hispanic or Latino                                 | 24                               | 153                               | 15.7                 |
| Middle Eastern or North African                    |                                  |                                   |                      |
| Multiracial and/or Multiethnic (two or more races) | masked                           | masked                            | masked               |
| Native Hawaiian or Pacific Islander                | masked                           | masked                            | masked               |
| White                                              | 38                               | 285                               | 13.3                 |

| Age                    | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------------------|----------------------------------|-----------------------------------|----------------------|
| Age 18 to 34           | masked                           | masked                            | masked               |
| Age 35 to 49           | masked                           | masked                            | masked               |
| Age 50 to 64           | 29                               | 160                               | 18.1                 |
| Age 65 Years and Older | 28                               | 211                               | 13.3                 |

| Sex assigned at birth | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|-----------------------|----------------------------------|-----------------------------------|----------------------|
| Female                | 26                               | 146                               | 17.8                 |
| Male                  | 44                               | 344                               | 12.8                 |
| Unknown               |                                  |                                   |                      |

| Payer Type | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------|----------------------------------|-----------------------------------|----------------------|
| Medicare   | 31                               | 221                               | 14                   |
| Medicaid   | 28                               | 144                               | 19.4                 |
| Private    | 11                               | 119                               | 9.2                  |
| Self-Pay   | masked                           | masked                            | masked               |
| Other      | masked                           | masked                            | masked               |

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| English Language                 | 64                                      | 442                                      | 14.5                        |
| Spanish Language                 | masked                                  | masked                                   | masked                      |
| Asian Pacific Islander Languages |                                         |                                          |                             |
| Middle Eastern Languages         |                                         |                                          |                             |
| American Sign Language           |                                         |                                          |                             |
| Other/Unknown Languages          | masked                                  | masked                                   | masked                      |

  

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Does not have a disability           |                                         |                                          |                             |
| Has a mobility disability            |                                         |                                          |                             |
| Has a cognition disability           |                                         |                                          |                             |
| Has a hearing disability             |                                         |                                          |                             |
| Has a vision disability              |                                         |                                          |                             |
| Has a self-care disability           |                                         |                                          |                             |
| Has an independent living disability |                                         |                                          |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Lesbian, gay or homosexual |                                         |                                          |                             |
| Straight or heterosexual   |                                         |                                          |                             |
| Bisexual                   |                                         |                                          |                             |
| Something else             |                                         |                                          |                             |
| Don't know                 |                                         |                                          |                             |
| Not disclosed              |                                         |                                          |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Female                                              |                                         |                                          |                             |
| Female-to-male (FTM)/transgender male/trans man     |                                         |                                          |                             |
| Male                                                |                                         |                                          |                             |
| Male-to-female (MTF)/transgender female/trans woman |                                         |                                          |                             |
| Non-conforming gender                               |                                         |                                          |                             |
| Additional gender category or other                 |                                         |                                          |                             |
| Not disclosed                                       |                                         |                                          |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Co-occurring disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for co-occurring disorders and were 18 years or older at time of admission

90

Total number of patients who were admitted to the hospital and were 18 years or older at time of

admission  
467

Rate of the hospital system-level, unplanned, readmissions for co-occurring disorder after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 or older  
19.3

Table 13. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for co-occurring disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. This data is aggregated across all General Acute Care, Acute Psychiatric hospitals within the system, if applicable.

| Race and/or Ethnicity                              | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|----------------------------------------------------|----------------------------------|-----------------------------------|----------------------|
| American Indian or Alaska Native                   | masked                           | masked                            | masked               |
| Asian                                              | masked                           | masked                            | masked               |
| Black or African American                          | masked                           | masked                            | masked               |
| Hispanic or Latino                                 | 32                               | 127                               | 25.2                 |
| Middle Eastern or North African                    |                                  |                                   |                      |
| Multiracial and/or Multiethnic (two or more races) | masked                           | masked                            | masked               |
| Native Hawaiian or Pacific Islander                |                                  |                                   |                      |
| White                                              | 49                               | 298                               | 16.4                 |

| Age                    | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------------------|----------------------------------|-----------------------------------|----------------------|
| Age 18 to 34           | masked                           | masked                            | masked               |
| Age 35 to 49           | masked                           | masked                            | masked               |
| Age 50 to 64           | 40                               | 146                               | 27.4                 |
| Age 65 Years and Older | 27                               | 186                               | 14.5                 |

| Sex assigned at birth | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|-----------------------|----------------------------------|-----------------------------------|----------------------|
| Female                | 45                               | 241                               | 18.7                 |
| Male                  | masked                           | masked                            | masked               |
| Unknown               | masked                           | masked                            | masked               |

| Payer Type | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------|----------------------------------|-----------------------------------|----------------------|
| Medicare   | 43                               | 223                               | 19.3                 |
| Medicaid   | 37                               | 146                               | 25.3                 |
| Private    | masked                           | masked                            | masked               |
| Self-Pay   | masked                           | masked                            | masked               |
| Other      | masked                           | masked                            | masked               |

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| English Language                 | 85                                      | 443                                      | 19.2                        |
| Spanish Language                 | masked                                  | masked                                   | masked                      |
| Asian Pacific Islander Languages |                                         |                                          |                             |
| Middle Eastern Languages         |                                         |                                          |                             |
| American Sign Language           |                                         |                                          |                             |
| Other/Unknown Languages          | masked                                  | masked                                   | masked                      |

  

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Does not have a disability           |                                         |                                          |                             |
| Has a mobility disability            |                                         |                                          |                             |
| Has a cognition disability           |                                         |                                          |                             |
| Has a hearing disability             |                                         |                                          |                             |
| Has a vision disability              |                                         |                                          |                             |
| Has a self-care disability           |                                         |                                          |                             |
| Has an independent living disability |                                         |                                          |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Lesbian, gay or homosexual |                                         |                                          |                             |
| Straight or heterosexual   |                                         |                                          |                             |
| Bisexual                   |                                         |                                          |                             |
| Something else             |                                         |                                          |                             |
| Don't know                 |                                         |                                          |                             |
| Not disclosed              |                                         |                                          |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| Female                                              |                                         |                                          |                             |
| Female-to-male (FTM)/transgender male/trans man     |                                         |                                          |                             |
| Male                                                |                                         |                                          |                             |
| Male-to-female (MTF)/transgender female/trans woman |                                         |                                          |                             |
| Non-conforming gender                               |                                         |                                          |                             |
| Additional gender category or other                 |                                         |                                          |                             |
| Not disclosed                                       |                                         |                                          |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - No Behavioral Health Diagnosis

Number of inpatient hospital admissions which occurs within 30 days of the discharge date with no behavioral diagnosis and were 18 years or older at time of admission

658

Total number of patients who were admitted to the hospital and were 18 years or older at time of

admission

5546

Rate of the hospital system-level, unplanned, readmissions for no behavioral health diagnosis after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 or older

11.9

Table 14. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate with No Behavioral Diagnosis by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. This data is aggregated across all General Acute Care, Acute Psychiatric hospitals within the system, if applicable.

| <b>Race and/or Ethnicity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>American Indian or Alaska Native</b>                   | masked                                  | masked                                   | masked                      |
| <b>Asian</b>                                              | 26                                      | 182                                      | 14.3                        |
| <b>Black or African American</b>                          | 20                                      | 127                                      | 15.7                        |
| <b>Hispanic or Latino</b>                                 | 212                                     | 1704                                     | 12.4                        |
| <b>Middle Eastern or North African</b>                    | masked                                  | masked                                   | masked                      |
| <b>Multiracial and/or Multiethnic (two or more races)</b> | masked                                  | masked                                   | masked                      |
| <b>Native Hawaiian or Pacific Islander</b>                | masked                                  | masked                                   | masked                      |
| <b>White</b>                                              | 371                                     | 3218                                     | 11.5                        |

| <b>Age</b>                    | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Age 18 to 34</b>           | 14                                      | 249                                      | 5.6                         |
| <b>Age 35 to 49</b>           | 50                                      | 454                                      | 11                          |
| <b>Age 50 to 64</b>           | 111                                     | 988                                      | 11.2                        |
| <b>Age 65 Years and Older</b> | 483                                     | 3855                                     | 12.5                        |

| <b>Sex assigned at birth</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Female</b>                | 282                                     | 2631                                     | 10.7                        |
| <b>Male</b>                  | 376                                     | 2915                                     | 12.9                        |
| <b>Unknown</b>               |                                         |                                          |                             |

| <b>Payer Type</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Medicare</b>   | 494                                     | 3852                                     | 12.8                        |
| <b>Medicaid</b>   | 63                                      | 535                                      | 11.8                        |
| <b>Private</b>    | 95                                      | 1099                                     | 8.6                         |
| <b>Self-Pay</b>   | masked                                  | masked                                   | masked                      |
| <b>Other</b>      | masked                                  | masked                                   | masked                      |

| <b>Preferred Language</b>               | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>English Language</b>                 | 563                                     | 4804                                     | 11.7                        |
| <b>Spanish Language</b>                 | 89                                      | 697                                      | 12.8                        |
| <b>Asian Pacific Islander Languages</b> | masked                                  | masked                                   | masked                      |
| <b>Middle Eastern Languages</b>         | masked                                  | masked                                   | masked                      |
| <b>American Sign Language</b>           | masked                                  | masked                                   | masked                      |
| <b>Other/Unknown Languages</b>          | masked                                  | masked                                   | masked                      |

| <b>Disability Status</b>                    | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|---------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Does not have a disability</b>           |                                         |                                          |                             |
| <b>Has a mobility disability</b>            |                                         |                                          |                             |
| <b>Has a cognition disability</b>           |                                         |                                          |                             |
| <b>Has a hearing disability</b>             |                                         |                                          |                             |
| <b>Has a vision disability</b>              |                                         |                                          |                             |
| <b>Has a self-care disability</b>           |                                         |                                          |                             |
| <b>Has an independent living disability</b> |                                         |                                          |                             |

| <b>Sexual Orientation</b>         | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-----------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Lesbian, gay or homosexual</b> |                                         |                                          |                             |
| <b>Straight or heterosexual</b>   |                                         |                                          |                             |
| <b>Bisexual</b>                   |                                         |                                          |                             |
| <b>Something else</b>             |                                         |                                          |                             |
| <b>Don't know</b>                 |                                         |                                          |                             |
| <b>Not disclosed</b>              |                                         |                                          |                             |

| <b>Gender Identity</b>                                     | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------------------------------------------|-----------------------------------------|------------------------------------------|-----------------------------|
| <b>Female</b>                                              |                                         |                                          |                             |
| <b>Female-to-male (FTM)/transgender male/trans man</b>     |                                         |                                          |                             |
| <b>Male</b>                                                |                                         |                                          |                             |
| <b>Male-to-female (MTF)/transgender female/trans woman</b> |                                         |                                          |                             |
| <b>Non-conforming gender</b>                               |                                         |                                          |                             |
| <b>Additional gender category or other</b>                 |                                         |                                          |                             |
| <b>Not disclosed</b>                                       |                                         |                                          |                             |

## Health Equity Plan

All hospital systems report a health equity plan that identifies the top 10 disparities and a written plan to address them.

## Top 10 Disparities

Disparities for each measure are identified by comparing the rate ratios by stratification groups.

Rate ratios are calculated differently for measures with preferred low rates and those with preferred high rates. Rate ratios are calculated after applying the California Health and Human Services Agency's "Data De-Identification Guidelines (DDG)," dated September 23, 2016.

Table 15. Top 10 disparities and their rate ratio values.

| Rank | Measures                                                                                                                              | Stratifications                   | Stratification Group      | Stratification Rate | Reference Group    | Reference Rate | Rate Ratio |
|------|---------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|---------------------------|---------------------|--------------------|----------------|------------|
| 1    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, stratified by behavioral health diagnosis (No Behavioral Health Diagnosis) | Age (excluding maternal measures) | 65 and older              | 12.5                | 18 to 34           | 5.6            | 2.2        |
| 2    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, stratified by behavioral health diagnosis (Substance Use Disorder)         | Expected Payor                    | Medicaid                  | 19.4                | Private            | 9.2            | 2.1        |
| 3    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, stratified by behavioral health diagnosis (Mental Health Disorder)         | Race and/or Ethnicity             | Black or African American | 26.1                | Hispanic or Latino | 12.6           | 2.1        |
| 4    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, stratified by behavioral health diagnosis (No Behavioral Health Diagnosis) | Age (excluding maternal measures) | 50 to 64                  | 11.2                | 18 to 34           | 5.6            | 2          |
| 5    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, stratified by behavioral health diagnosis (No Behavioral Health Diagnosis) | Age (excluding maternal measures) | 35 to 49                  | 11                  | 18 to 34           | 5.6            | 2          |
| 6    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, stratified by behavioral health diagnosis (Co-Occurring Disorder)          | Age (excluding maternal measures) | 50 to 64                  | 27.4                | 65 and older       | 14.5           | 1.9        |
| 7    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate                                                                             | Age (excluding maternal measures) | 50 to 64                  | 14.4                | 18 to 34           | 7.8            | 1.9        |
| 8    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate                                                                             | Age (excluding maternal measures) | 35 to 49                  | 13.5                | 18 to 34           | 7.8            | 1.7        |
| 9    | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate                                                                             | Expected Payor                    |                           |                     | Medicaid           | 16.3           | 1.7        |

| Rank | Measures                                                  | Stratifications                   | Stratification Group | Stratification Rate | Reference Group | Reference Rate | Rate Ratio |
|------|-----------------------------------------------------------|-----------------------------------|----------------------|---------------------|-----------------|----------------|------------|
| 10   | HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate | Age (excluding maternal measures) | 65 and older         | 12.7                | 18 to 34        | 7.8            | 1.6        |

#### Plan to address disparities identified in the data

Community Memorial Healthcare recognizes that all of the disparities reflected in our data are closely tied to the demographics of our service area, including race, ethnicity, age, and payor type. While we cannot control the underlying community demographics, we can address the way these factors influence health outcomes by focusing on equitable access and treatment by implementing focused strategies that lessen their impact and advance equity in care delivery. The overall goal of reducing readmissions by 10% has been identified as one of main strategies for better patient outcomes. Patients are assessed for risk of readmissions and followed by Case managers when moderate to high risk is identified. The case management department is collaborating with a transitional care management program for Medicare patients discharged to home, which involves initial contact within 48 hours, and 30-day follow up for medication reconciliation and support. Patients also receive post-discharge care through our Transition Care Management program at our clinics. □

□  
CMH at Ventura and CMH at Ojai received Geriatric Emergency Department Accreditation by ACEP in 2025. This accreditation is awarded to organizations who demonstrate their commitment to adopting best practices for older adults in the emergency department and provide the best care possible for the community's older adults. Both hospitals have also earned IHI's level-I Age-Friendly recognition in 2026.

## Performance in the priority area

Hospital systems are required to provide hospital equity plans that address the top 10 disparities by identifying population impact and providing measurable objectives and specific timeframes. For each disparity, hospital equity plans will address performance across priority areas: person-centered care, patient safety, addressing patient social drivers of health, effective treatment, care coordination, and access to care.

#### Person-centered care

Our organization prioritizes person-centered care through multiple initiatives that demonstrate our organizational commitment to placing patients and families at the center of decision-making while continuously improving the care environment. □

- 
- The Patient and Family Advisory Council (PFAC) consist of patients and families in our community by sharing health system related experiences and engaging in the process of quality improvement projects □
- Wise & Well Podcast series and online publications offering variety of health-related topics for patients and community members to learn more about healthy habits and healthy living □
- Community Partner Programs offering specific programs such as Teen Self-Esteem Enhancement Program, Family Wellness Workshop, LiveStrong Program by partnering with Ventura Family YMCA □
- New Parent Resource Center provides virtual and in-person classes on variety of topics, including childbirth preparation, infant care, breastfeeding support and ongoing postnatal support.

#### Patient safety

Patient safety is central to our mission. Key efforts include:

- Patient Safety and Quality Committee that meets regularly to review safety metrics, process improvements, and program updates to ensure the organization's commitment to safe patient care and evidence-based practices continue to take priorities. Our outcomes consistently reflect strong performance with safety events closely monitored and addressed to protect patients and foster safety and trust in care they receive.

#### Addressing patient social drivers of health

We actively screen and assess patients for social determinants of health at time of admission to our facilities. This process helps us identify barriers to care and provides us with an opportunity to share information related to community resources and/or engage our social services to support with promoting better care and outcomes.

## **Performance in the priority area continued**

Performance across all of the following priority areas.

#### Effective treatment

Effective treatment is achieved by delivering evidence-based and equitable care by following best practice guidelines and standardized care protocols to ensure consistent high-quality treatment. Our care teams collaborate through daily rounds to tailor treatment plans to individual patient needs.

#### Care coordination

Care coordination is supported by strong provider engagement and structured process such as case management, social services, language translation, and if needed palliative care.

#### Access to care

Our organization is committed to serving all members of the community without financial or insurance-based barriers. Patients can access and receive care through our Emergency Department regardless of insurance status or ability to pay. Patients who require admission to hospital for inpatient care are admitted and cared for, even if uninsured. We offer charity care programs to support vulnerable populations. These practices reflect our mission to ensure equitable access and to remain a trusted provider for the community.

## **Methodology Guidelines**

Did the hospital follow the methodology in the Measures Submission Guide?

Yes